

Quality Improvement Programme at BAE – Return on Investment in Two Weeks

Client:

Semta/NSA-M project to deliver a Continuous Improvement Strategy for BAE Systems Typhoon Availability Service at RAF Coningsby.

Requirements:

Develop internal capability to deliver Quality Improvement training and projects

A full set of training materials including case studies

Deliver savings from Quality Improvement projects

“ Capella provided an extremely flexible package of both Green belt and Black belt training ”

Mick Dickenson
TAS Trainer



Capella's Input:

Worked with Semta to develop detailed plans, Training, Interventions and Accreditation Materials

Delivered Green and Black Belt level training programmes

Provided coaching support to apply learning and complete improvement projects

Delivered Train the Trainer programmes and coaching support

Developed training materials fully integrated with Lean, Systems Optimisation and other existing tool sets

Developed assessment materials to allow accreditation of Trainers, Change Agents and internal course delegates

Developed project tracking materials

“ The Capella team were very knowledgeable and readily available with support and advice throughout the training ”

Mick Dickenson
TAS Trainer

BAE SYSTEMS

BAE's Results:

Internal training capability established and 6 courses delivered within first 24 months including a Black Belt programme.

Improvement projects scoped for all key functions – Training, Engineering, Maintenance, Asset Management and Business Management.

Processes and key metrics improved include: Avionics training, Asset records, Aircraft availability, Quality Management and Cash flow

Savings from improvement projects, giving a ROI of 2 weeks

Growing demand for internal training courses

Group of Trainers and Change Agents capable of leading BAE's future Quality Improvement activities independently



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