

Harsco Infrastructure Global Lead in Continuous Improvement

Client:

Operating in 32 countries, Harsco Infrastructure specialises in two core market sectors: providing construction services and industrial maintenance services. Within the construction sector they offer an innovative and engineered range of scaffolding, access, powered access, formwork, shoring and site safety services.

Harsco's Requirements:

To train and develop UK Branch Managers in Six Sigma in order to drive Continuous Improvement.

“ Everyone thought that space was the problem but data showed it wasn't

Mit Raven, Senior Operations Manager

Outstanding project – how can we deploy this across the world? ”

Carlos Rodriguez, Global Operations Director



Capella's Input:

Facilitated Technical Training days to deliver the Six Sigma DMAIC methodology at Green Belt Level for delegates and delivered a series of Senior Management Workshops.

Provided Coaching Clinics for the Branch Managers to progress improvement projects and underpin the methodology.



Harsco's Results:

Improved utilisation of plant, equipment and workforce in the workplace.

Enhanced control of Inventory along with reductions in scrap and rework.

Improved contracting arrangements that have set the benchmark for the industry.

Data collection systems across the business to enable future improvements to be made quickly and robustly.

Innovative design of new equipment to maximise up-time and significantly improve customer satisfaction.

Up-skilled Branch Managers who are stepping back, asking questions and demanding data to drive Continuous Improvement.

“ I feel confident to go into my own other branches and do this again

Chris Hicks, Branch Manager

We've built a sense of community in the yard ”

Stephen Stuart, Branch Manager

