

Continuous Improvement at WHS Plastics

Client:

WHS Plastics supplies world-class plastic products and is a leading tier one supplier to many major motor manufacturers.

A private, family-owned company established in 1933, WHS Plastics constantly invests in its people, equipment and facilities. It operates from three large facilities near Birmingham, employing more than 500 skilled and experienced staff.

Requirement:

- Support the business growth plans by upskilling current and new staff.
- Support delivery of two of the strategic aims: “be better” and “establish Continuous Improvement as part of company culture”.



Capella's Input:

- Support for senior team in development of CI Strategy
- Delivery of CI Leadership training to raise awareness and increase engagement
- Delivery of company-wide training, coaching and assessment programme at all levels including Lean Six Sigma tools and techniques at White, Yellow and Green Belt level
- Train the Trainer programme to build in-house capability

“ This course makes you think differently and not just do things automatically...I'm now thinking a couple of steps ahead when I'm working”

Yellow Belt Delegate

“ The team at Capella are excellent, they have engaged in a very positive manner with all our staff and the Lean 6 Sigma training is generating significant improvements every day.

Colin Sarson, Managing Director



Results:

- Directors engaged in development of Continuous Improvement strategy
- Small, simple improvements made in daily-activities delivering benefits in all departments
- 6 groups of Yellow Belts trained and improvement projects completed across the business
- Key people trained to Green and Black Belt level and strategic improvement projects completed in warehousing, raw material utilisation and product testing
- CI Leadership training delivered to support development of Champions for each site to lead ongoing activities
- WHS Values defined to support recruitment, induction and people-development plans
- Future plans developed to continue up-skilling in support of strategic aims

