

Advanced Problem Solving Tools at Toyota Manufacturing (UK)

Client:

Toyota is globally recognised as the world's largest automaker in terms of sales, net worth, revenue and profits

Toyota is consistently more productive than competitors and widely recognised for the high quality of its products and production systems

Requirements:

To build on the learning from the pilot programme and enhance the skills of delegates by developing their problem solving capability through the use of Six Sigma tools and techniques applied within the framework of Toyota Business Practices (TBP)



Capella Input:

Development of bespoke training materials programmes

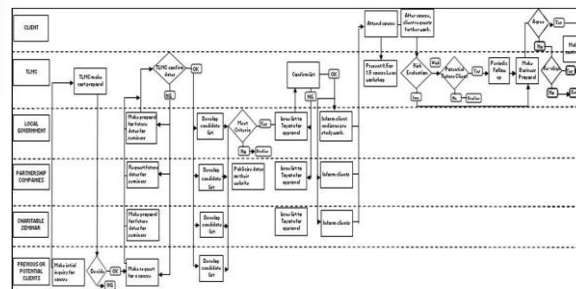
Delivery of Yellow, Green and Black Belt level training

Delivery of Management Engagement workshops

Delivery of coaching support at all levels plus coaching of internal Black Belt coaches

Provide guidance in project selection and tool selection/application

Additional support for delegates unable to maintain project traction and progress



Results:

Certification of delegates across the business to Six Sigma Yellow, Green and Black Belt level

Training and support delivered to supplier partners

Improvements in:

- Shipping quality
- Internal panel fit tolerances
- Torque tightening techniques
- Line parts shortages
- Chrome part quality
- Warranty
- Internal Scrap and rework
- Engagement in Training and Development
- Purchase Requisitions
- Productivity
- Material Flow

“ Brilliant service, not like other training courses I have been on. Capella take time to sit down and discuss your project and build up a relationship to help develop and deliver the project. ”
Raj Mamora, Engineer

